

If you are a Windows user, please find the appropriate keycaps in the box, then follow the instructions below to find and replace the following keycaps.

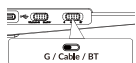
Quick Start Guide

1 Connect 2.4GHz Receiver

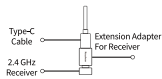
Connect the 2.4GHz receiver to the device USB port.



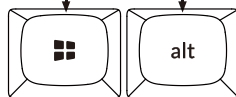
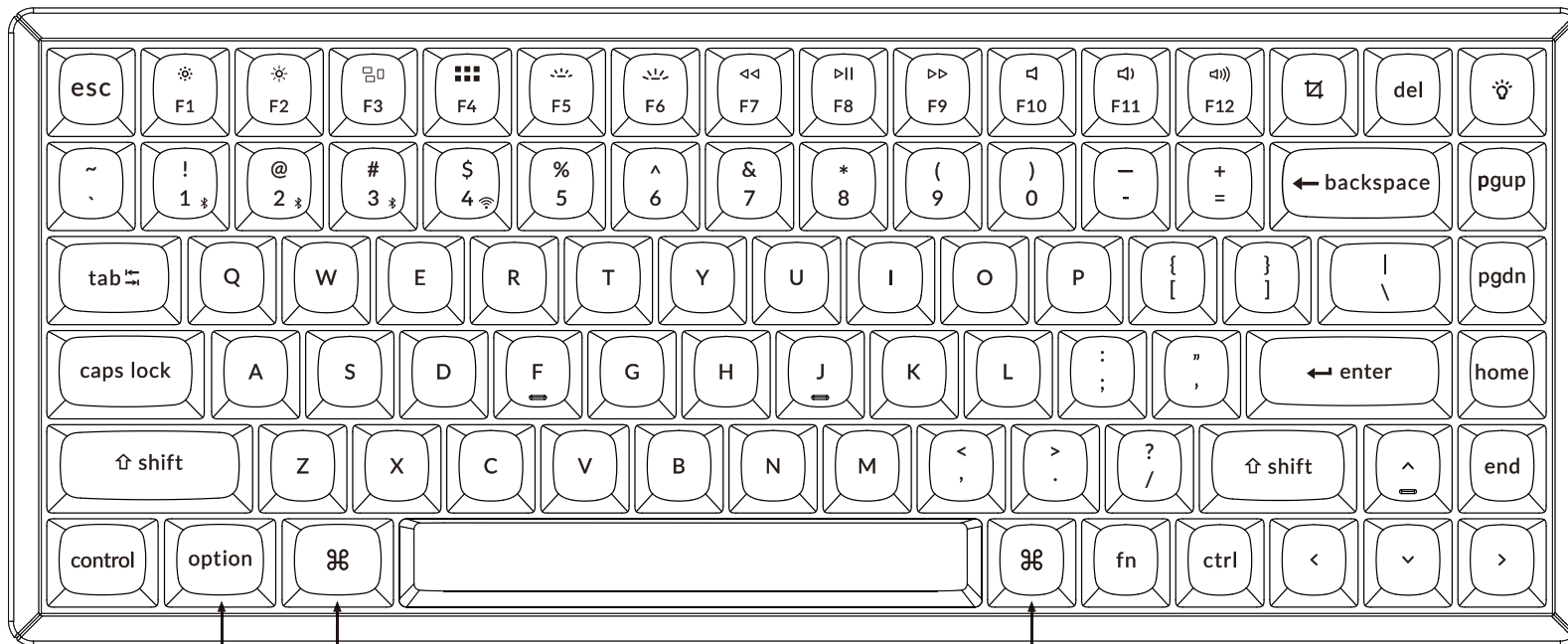
Switch toggle to 2.4GHz mode



G = 2.4GHz



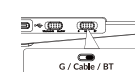
Note: For the best wireless experience, we recommend using the extension adapter for receiver and putting the 2.4 GHz receiver somewhere on your desk close to your keyboard for a low rate of latency and fewer signal interferences.



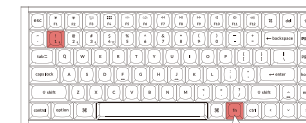
2 Connect Bluetooth



Switch toggle to Bluetooth



Press fn + 1 (for 4 seconds) and pair with device named Keychron K2 HE.



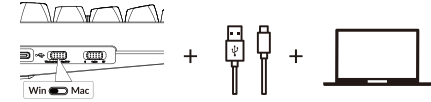
fn + 1

3 Connect Cable



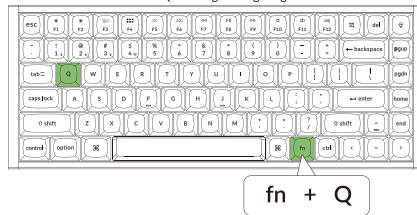
4 Switch To The Right System

Please make sure the system toggle on the top left corner has been switched to the same system as your computer's operating system.

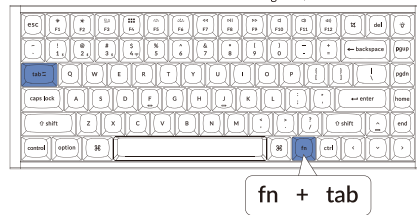


5 The Backlight

Press fn + Q to change the lighting effect

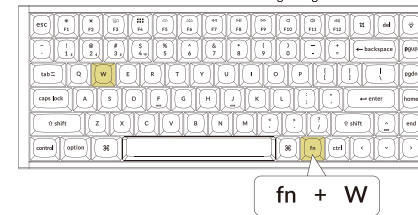


Press fn + tab to turn the backlight on/off

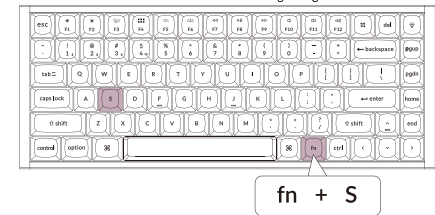


6 Adjust The Backlight Brightness

Press fn + W to increase the backlight brightness



Press fn + S to decrease the backlight brightness



7 The Keychron Launcher App

Please visit launcher.keychron.com to access the Keychron online launcher app. This app enables users to remap keys, adjust key actuation points, assign multiple commands to a single key, enter game controller mode, and more. If it cannot recognize your keyboard, please reach our support to get instruction.



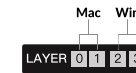
*The online launcher App can only run on the latest version of Chrome, Edge, and Opera browsers yet.

8 The Layers

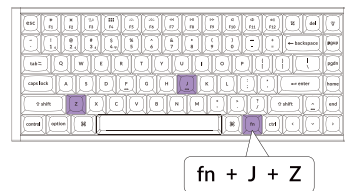
There are four layers of key settings on the keyboard. The layer 0 and layer 1 are for the Mac system. The layer 2 and layer 3 are for the Windows system.

If your system toggle is switched to Mac, then the layer 0 will be activated.

If your system toggle is switched to Windows, then the layer 2 will be activated. Remember that if you are using it in Windows mode, please make changes to the layer 2 instead of the top layer (the layer 0). This is a common mistake people are making.



9 Factory Reset & Firmware Update



Troubleshooting? Don't know what's going on with the keyboard?

Factory reset your keyboard

1. Power on your keyboard.
2. Press and hold fn + J + Z (for 4 seconds). The keyboard backlight will flash in red quickly for 3 seconds, indicating that the keyboard has been reset.

Flash your keyboard firmware

1. Visit launcher.keychron.com to open the online Launcher web app.
 2. Ensure the keyboard is in Cable or Wired mode and plug in the power cable.
 3. Find the 'Firmware Update' tab on the left side of the Launcher and connect your keyboard with it.
 4. Follow the instructions on the Launcher and complete the firmware update.
- *Step-by-step guide, search the keyword "firmware" on keychron.com.

10 Warranty

The keyboard is highly customizable and easy to be rebuilt. If anything goes wrong with any of the keyboard components of keyboard during the warranty period, we will only replace the defective parts of the keyboard, not the whole keyboard.



Not Happy

support@keychron.com

How to Remap Your QMK Enabled K HE Series Keyboard on macOS, Windows, Linux:

<https://www.keychron.com/blogs/news/how-to-use-launcher-to-program-your-keyboard>

Source Code, download link will be available on the product page of our official website if the code is up on Github, you can then search “source code” to find it.

More files for further customization: <https://www.keychron.com/pages/keychron-k2-he-user-guide>

Every Keychron keyboard is covered by a **one-year limited warranty** from the date of purchase. We stand firmly behind the quality of our products. If you experience any functional issues, such as **key ghosting or keys not responding**, please feel free to contact our customer support team directly via private message — we’re always happy to help. For more details about our warranty, please visit <https://www.keychron.com/pages/warranty>